

SECTION 1 Questions 1 - 10

Questions 1 - 5

Complete the Sunshine Tours customer details form below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** from the listening for each answer.

Sunshine Tours Customer Details	
Type of Holiday: <i>Example:</i>	<i>Cruise</i>
Customers' Names:	1 Keith Waters Age: 32
	2 (1) _____ Waters Age: (2) _____
	(no children)
Interests & Hobbies:	Travelling, swimming, jogging, (3) _____, history, reading
Budget:	\$7000 - \$(4) _____
Dates:	1st July - 16th July
Cruise Duration:	At least (5) _____

Questions 6 - 10

Complete Keith's notes below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Maria Cristina

Spanish boat
Starts in Barcelona
Cost - \$10,500 (not including (6) _____)
All food and drinks included
Inside cabin (upgrade to sea view for \$800)
On board cinema (different films every night)
(7) _____ on destinations
Classes (ie. painting, cooking, art appreciation and others)
(8) _____ included

Sea Queen

Spanish boat
Starts in Marseille
Length - 2½ week cruise
Cost - \$(9) _____ (including flights)
Sea view cabin
Food included, but not drinks (water free)
Cinema
(10) _____ + gym

SECTION 2 Questions 11 - 20

Questions 11 - 15

Complete the sentences below.

Use **NO MORE THAN TWO WORDS/AND OR A NUMBER** from the listening for each answer.

- 11 The Read for All charity especially targets _____ parents.
- 12 The Read for All charity mainly tries to contact parents at _____.
- 13 Parents who want help with finding books can go to the Read for All charity's centre or visit their _____.
- 14 The Read for All charity's app costs _____ to download to a smartphone.
- 15 _____ families can also benefit the Read for All charity in terms of improving English for the whole family.

Questions 16 - 18

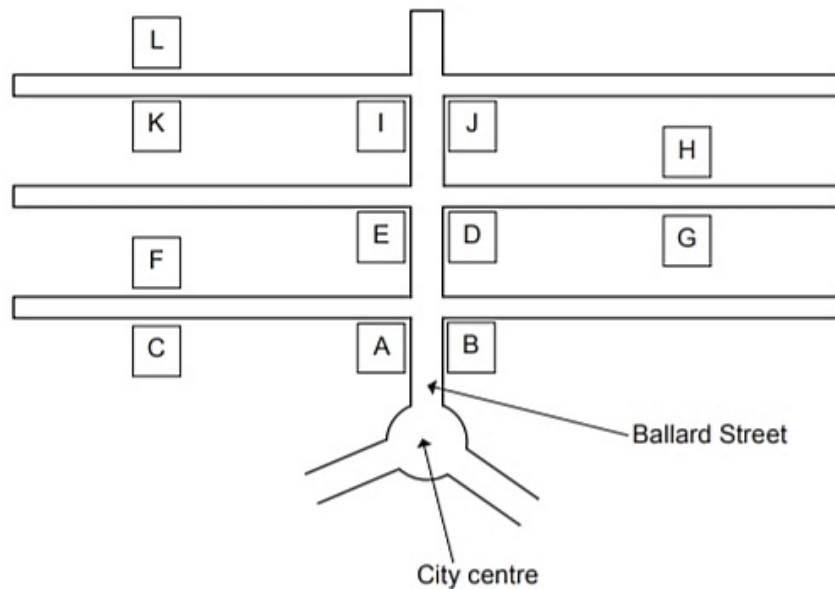
Choose the correct letter **A, B, or C**.

- 16 The Read for All charity gets most of its operating funds from
- A the government.
 - B one individual.
 - C the general public.
- 17 Jake suggests radio listeners can make a donation to the Read for All charity
- A online.
 - B by dropping into one of the charity's centres.
 - C by post.
- 18 The Read for All charity can sometimes pay
- A a modest hourly rate for people who work for them.
 - B for some overnight accommodation if volunteers live far from a centre.
 - C for workers' expenses if they provide a receipt.

Questions 19 and 20

Below is a basic map used to show where the Read for All Charity's offices are. The map has 12 locations marked **A - L**. Match the locations in questions **19** and **20** with the correct locations on the map and write the correct letter (**A - L**) next to questions **19** and **20**.

- 19 Cinema _____
- 20 Main Town Post Office _____



SECTION 3 Questions 21 - 30

Questions 21 - 25

Complete the table below on the essay status of two of Mr. Stevenson's students.

Write **NO MORE THAN TWO WORDS** from the listening for each answer.

	Subject	Problems	Recommendations
AMY			
	World (21) _____ and the car industry	(22) _____ of her sources	Check the (23) _____ on the department website
WILLIAM			
	How (24) _____ affects employment in Northern Territory	Written too much	Focus on the (25) _____ of his essay - going through the essay and improving the style will cut many words

Questions 26 - 30

Choose the correct letter **A, B, or C**.

- 26 Why was Anna delayed starting her essay this month?
- A She was sick
 - B She had other work to prepare
 - C Her parents were visiting
- 27 Where does Mr. Stevenson recommend that Anna study?
- A The library
 - B Mr. Stevenson's dedicated study periods
 - C Quietly at home
- 28 What does Mr. Stevenson ask Anna to provide him with for an extension?
- A A copy of the department rules
 - B A paper from her doctor
 - C An application form for the extension
- 29 What was Anna's first possible topic to write about?
- A Foreign investment helped by reduced tax deals offered by the Australian government
 - B Australian taxes invested in overseas investment
 - C How foreign governments' tax deals help Australian businesses invest overseas
- 30 What was Anna's second possible topic to write about?
- A The travel business in Australia and New Zealand
 - B Taxation issues between Australia and New Zealand
 - C A history of trade between Australia and New Zealand

SECTION 4 Questions 31 - 40

Questions 31 - 35

Match the person or people (questions **31 - 35**) with their actions (**A - G**).

31 The Sumerians

32 The Roman Emperor Valentinian

33 Camilo Baldi

34 Jean Michon

35 Wilhelm Preyer

A Stressed the importance of the link between handwriting and brain functions

B Was the first paid for his autograph

C Wrote the first signature in handwriting that we still have

D Used seals to identify ownership

E Started a school of graphology

F First wrote about the science that was to be called graphology

G Interpreted handwriting for the police

Questions 36 - 40

Complete the summary of the development of the e-signature.

Write **NO MORE THAN TWO WORDS** from the listening for each answer.

The Development of the e-signature

E-signatures have made the hand-written signature (36) _____.

Technologies such as the fax and the Internet created a need for contracts and agreements to be signed without the presence of the signer. E-signatures did not satisfy previous basic law requirements for hand-written signatures, as they did not create a (37) _____. The UN created a (38) _____ in 1996 that set out rules that allowed electronic business to go ahead, as e-contracts and paper contracts would meet with (39) _____ in law. Although online businesses can use 'click-to-agree', there is still demand for an electronic hand-written signature, as it can help (40) _____ in law and create a human touch. This kind of hand-written signature is available on software used to create electronic signatures.