SECTION 1 Questions 1 - 10

Questions 1 - 5

Complete Roger's customer form below.

Write NO MORE THAN TWO WORDS AND/OR A NUMBER from the listening for each answer.

Southern Trains Special Ticket Form				
Type of Ticket: Examp	le: <u>Season</u>			
Customer's Name:	Sandra (1)			
Address:	(2) A Stanton ST6 3ED	ndover Way		
Date of Birth:	8th October (3)			
Previous Ticket:	YES/NO			
Email Address:	sandra@(4)	com		
Telephone: Home:	n/a			
Work: Cell:	n/a (5) 4	95 712		

Questions 6 - 10

Circle the correct letters A - C.

- 6 For what journey will Sandra use her season ticket?

 A Stanton to Bexington
 B Stanton to Petersfield
 C Stanton to Amberton

 7 What type of ticket options does Sandra choose?

 A Off-peak with weekends
 B Peak with weekends
 C Peak without weekends
- 8 What class of season ticket does Sandra choose?
 - A First class
 B Second class
 - C Variable class
- 9 What is the monthly price of Sandra's season ticket?
 - A \$98
 - B \$158.40
 - C \$172
- 10 From which platform will Sandra's trains leave?
 - A 4
 - B 7
 - C 6

SECTION 2 Questions 11 - 20

Questions 11 - 15

Match the correct level at the Paradise Hotel with the needs given in **questions 11 - 15**.

Level 1	Level 2	Level 3	Level 4

Level 5 Level 6 Level 7

- 11 A guest wants to see the concierge.
- 12 A guest wants to go to room 412.
- 13 A guest wants to go to the beach.
- 14 A guest wants to eat at the seafood restaurant.
- 15 A guest wants to do a yoga class.

Questions 16 - 20

Answer the questions below. Use **NO MORE THAN THREE WORDS AND/OR A NUMBER** from the listening for each answer.

- 16 When will Monday's entertainment evening end?
- 17 Where will the guiz be held?
- 18 Who will sing the first song at the karaoke night?
- 19 Where can people book a table for the jazz night?
- 20 Where will live music be playing on Saturday and Sunday evenings?

SECTION 3 Questions 21 - 30

Questions 21 and 22

Complete the table below on the advantages and disadvantages of the cigarette factory site.

Write NO MORE THAN TWO WORDS from the listening for each answer.

Location	Advantages	Disadvantages
centre		No room for a (22) High site cost

Questions 23 - 25

Complete the sentences below.

Use NO MORE THAN TWO WORDS from the listening for each answer.

23	The financial part of the students' project includes detailing start-up costs and ten years of		
24	Tony points out that lots of work would be required to shelter the field survey site from flooding.		
25	Because there is always a lot of people travelling to the airport, there is lots of already in place.		

Questions 26 - 29

Who will do each of the following jobs?

A AlisonB TonyC SophieD Greg

Write the correct letter, A, B, C or D on your answer sheet.

- 26 Obtain permission to be on the land they want to survey
- 27 Search for other development plans on the land they want to survey
- 28 Text the postcode of the land they want to survey
- 29 Check that the equipment is free

Question 30

Choose the correct letter A, B, or C.

- 30 How did Tony get the money with which he will pay the deposit?
 - A A bank loan
 - B Some work he did
 - C Borrowed it from his parents

SECTION 4 Questions 31 - 40

Questions 31 - 34

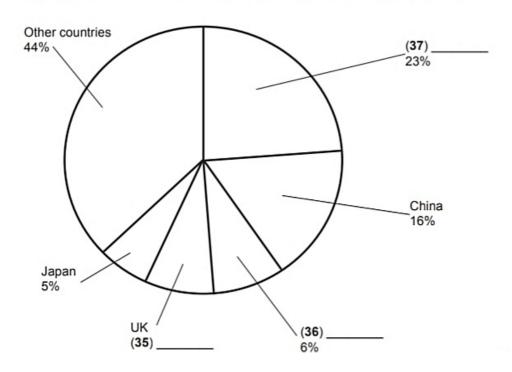
Complete the table below on events related to tea mentioned in the listening.

Write NO MORE THAN TWO WORDS from the listening for each answer.

Time Frame	Events
200 B.C.	First records of tea drunk in (31)
Latter ½ of the 16th century	Tea mentioned as a drink for Europeans
Last years of the 16th century	Dutch import tea to Europe commercially as they take over Portuguese (32)
The seventeenth century	British adopted tea
1689	First (33) on tea in leaf form
The eighteenth century	Debate over whether tea is healthy or not
The mid - nineteenth century	Temperance movement recommended tea as an alternative to (34)
1964	Tax on tea is abolished

Questions 35 - 37

Label the pie chart below on world tea consumption. Use **NO MORE THAN THREE WORDS AND/OR A NUMBER** from the listening for each answer.



Questions 38 - 40

Complete the flow chart describing the process for making tea below. Use **NO MORE THAN THREE WORDS AND/OR A NUMBER** from the listening for each answer.

