

IMPROVEMENT OF LOCAL-SECTOR-PEOPLE'S LIBRARY SYSTEM IN THE IDENTIFICATION AND RESOLUTION OF POPULATION PROBLEMS

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Abstract: In 2019, 17 January, the decree of the president of the Republic of Uzbekistan "on measures to further improve the system of working with population problems "was adopted. "To think about the concerns of four people is the highest criterion of humanity", "people should serve our people, not state agencies", "our people should see positive changes in their lives not tomorrow, not in the distant future, but exactly today". These words of President Shavkat Mirziyoyev, who took a deep place in the heart and mind of our country, have become their ideological core if it is permissible to interpret the powerful force that drives radical changes and reforms carried out in all spheres and sectors of our country today. The life demands and needs of our people, the life-giving work to please our people are carried out on the basis of such noble and life-giving ideas and are increasingly enriched with new meaning and content. The establishment of the presidential virtual reception and the Institute of people's receptions, which is widely recognized as a unique structure on an international scale, is undoubtedly one of the central places in the history of communication with the people, the basis of a new system of working with appeals in such a series of historical developments.

Keywords: answers to the questions, huge goals, communication, population

Since the people's receptions are organized with the aim of realization of the many years of dreams and harmonies of our people, quickly finds its worthy place in the life of our country, in the process of updates taking place in our country, in order to identify and solve the real landscape, the original situation and the existing problems.

The fact that more than 2 million 500 thousand people with the help of the virtual reception and people's reception of the president in the past period found solutions to the problems of torture, answers to the questions they are thinking about shows how high their practical importance in making easy, light of the troubles of our people, finding a strong decision.

In a word, public receptions have become effective in establishing open communication between public authorities and the population, identifying urgent problems, ensuring the legal and qualitative consideration of Appeals, and fully justified itself in practice. Of course, life never stops somewhere. To be in harmony with the times, if necessary, step one step ahead of it – today. In this sense, the current intense period in which we live, the huge goals set before us, as in all areas, requires further improvement of the positive experiences gained in this important direction in

the past short period, developing it in a meaningful way. In his address to the Oliy Majlis on December 28, 2018, President Shavkat Mirziyoyev touched upon this topical issue and made it known about the transition to a completely new system in the activities of people's receptions – a qualitatively higher level. Here is the decree "on measures for further improvement of the system of working with population problems", aimed at ensuring the transition of the head of our state to direct work of state bodies and other organizations with citizens, their close assistance to the people, including the subjects of entrepreneurship, the implementation of the tasks set in the appeal to the Supreme Assembly,

As noted in the decree, over the next two years more than 2.5 million appeals have been received on behalf of the president of the Republic of Uzbekistan, more than 1.1 million different problems have been identified by the working groups of the Republic as a result of house-walking, studying the social sphere and other objects, indicating that there are a lot of.

The main reason for the introduction of this new system is due to the fact that the current system of working with appeals does not allow fully covering and quickly solving the existing problems of the population. This only allows you to register the problems that have arisen due to the application, as well as to react in this or that way.

Why do you say that if a person does not apply with an application or complaint, this does not mean that there is no problem with him at all? There are a lot of people who do not see and do not want to refer to the neighborhood, responsible offices and organizations about it, although the four concerns among our people, especially those who respect patience and gratitude at the level of the meaning of life, the pride, are suffering. Therefore, with the idea and initiative of the head of our state, a new era is being set in our country in the field of communication with the people, working with appeals and solving problems of the population.

As mentioned above, from now on, the state bodies, headed by people's reception offices, examine the problems of each apartment, each family, take measures to solve them, walking around the neighborhood, street, house in the regions in which they are responsible. As they say, "rather than treating the patient, its preventative advantage," is that without having to wait for someone to come up with an appeal about the problem, going deep into the people, between the people, identifying and solving the problems they are facing early on is the prime goal pursued by the new system.

Today, the programs "prosperous village" and "prosperous neighborhood" serve to form a new image of our country. In order for these programs to give its expected results in practice, it will be correct and fair in all respects to include them, first of all, in the most difficult and difficult conditions of the population. And in order to determine the real picture in this issue, an in-depth analysis of the appeals coming to the people's reception rooms plays a decisive role in drawing conclusions.

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